Investigation Request Notes: Please perform a cycle count, customer reported shortage on item #326895. Please advise if this a bd error, customer error or carrier error

Case #: 03730251

Priority : Low

Order #: 5008929545

PO #: 4479293169

PO Date: Mon Jun 05 00:00:00 GMT 2023

Invoice #: 9015043586

Invoice Date: Fri Jun 09 00:00:00 GMT 2023

Ship-To: Walmart Clinics

Ship-To ERP Account Number: 1001059010

Ship-To ERP Account Name: WALMART DISTR CENTER 7036R

Ship-To ERP Account Address: 2226 FM 3013 RD STE 110

Ship-To ERP City State: SEALY, TX

Ship-To ERP Account Zip Code: 77474

Sold-To: WALMART STORES INC

Sold-To ERP Account Number: 1001058710

Sold-To ERP Account Name: WALMART STORES INC

Sold-To ERP Account Address: 1108 SE 10TH ST

Sold-To ERP City State: BENTONVILLE, AR

Sold-To ERP Account Zip Code: 72716

Delivery Document Number/Packing Slip: 6027490124

Contact: Rose Paez

Claim Reason: Shortage

Description of Claim: Walmart 1001000235

Products and Serial/Lot Numbers

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Product Number** | **Product** | **Batch/Lot** | **Amount** | **Expected Price** |
| 326895 | SWAB ALCOHOL 100 BX 1200 | 3009107 | 772.44 |  |
| 326895 | SWAB ALCOHOL 100 BX 1200 | 3024045 | 1865.16 |  |